



Naples Mac Help LLC

Flat-fee Price List - Updated: January 2011

Installation & Setup

I read all the manuals (so you don't have to).

So, you bought a new Mac with all the latest and greatest accessories (iPod, Printer, Scanner, PDA, etc.) and wish you could snap your fingers and have it up and running? I'll get your new equipment up and running in no time - and even impart you with the knowledge and a custom manual you can use to show your equipment who's boss.

Basic Mac Setup (Desktop or Laptop)* \$229

- Install applications & peripherals (iPod, Printer, MobileMe Account, etc.)
- Install all available system updates & patches
- Setup e-mail (new or existing e-mail addresses)
- Connect your Mac to your existing Internet connection or network (wired or wireless)
- Optimize system for your needs (customize menus and shortcuts)

*All prices listed are for service - Software and Hardware not included. If you need hardware or software, I am able to purchase through resellers at a reduced rate, or I suggest browsing the online Apple Store for ideas.

Training and other Services

iPod & iTunes

Setup & Basic Training* \$119 *for a ninety-minute session*

Install & Synchronize one iPod with Mac of your choice.

- Learn how to transfer your songs from CDs to your iPod, and make your own custom discs for your car or home audio system.

Wireless Network Setup* \$199 *Includes Airport Express Wireless Router*

- Make your existing Internet connection wireless.
- Connect up to two wireless-ready computers (Mac or PC) and printer to the wireless network.
- Setup wireless security to keep your network signal under your control!

*All prices listed are for service - Software and Hardware not included, with the exception of the \$199 wireless network setup which includes the wireless router. If you need hardware or software, I am able to purchase through resellers at a reduced rate, or I can suggest reputable online vendors.

E-mail Setup & Basic Training* \$99 *for a one-hour session*

Setup your Mac to send & receive e-mail. Learn e-mail tips, tricks and productivity secrets.

Digital Camera Setup & Basic Training* \$119 *for a one-hour session*

Connect your digital camera to your Mac. Learn how to download pictures, organize them and print them out using iPhoto (included with your Mac!)

Backup System Setup \$245

- Install backup hardware and software (included in this package).
- Configure to ensure all data you want to be backed up is backed up on a regular schedule that you choose.
- Includes a portable 500GB external USB drive for backing up.

Windows System Migration* \$195

Move all your existing files & applications to a new Mac from your old Windows computer (Windows xp only)

OS X Operating System CheckUp* \$99

When Mac OS X doesn't behaving the way it should, it probably just needs some attention. I'll take it from here, and run diagnostics and repairs.

Broadband Internet Repair* \$99

High-speed Internet stop working and your Internet provider said it's not their fault? I'll let you know for sure.

System Preventive Maintenance* \$99

Help keep those nasty gremlins away that cause good Macs to go bad.

On-site Estimate* \$99

Not sure what's wrong? I'll find the problem for you and provide a detailed estimate of steps that should be taken.

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