



## Naples Mac Help 2024 Rates and Fees

Updated: January 1 2024

Service and support is \$190 per hour with a one-hour minimum. Telephone support is billed in 15-minute increments.

### Discounted Hourly Rates

pre-paid 2023 rates, effective through 12/31/23

For a discounted rate, clients may pre-pay blocks of hours in quantity. Hours must be purchased in bundles of ten or more to obtain the discounted rates. Hours are good for 24 months from date of purchase, and any rate increase within this period will not affect hours remaining in a purchased plan.

Available discount levels:

- 10 hours @ \$180/hour, \$1,800.00 pre-paid
- 15 hours @ \$175/hour, \$2,625.00 pre-paid
- 20 hours @ \$170/hour, \$3,400.00 pre-paid
- 30 hours @ \$165/hour, \$4,950.00 pre-paid
- 40 hours @ \$160/hour, \$6,400.00 pre-paid

Group rates start at \$390/hour with a one hour minimum.  
Contact me for scheduling and planning!

#### Discounted Hourly Terms & Conditions:

Hours must be paid for in advance, and are must be used within 48 months from the date of purchase. One-hour minimum per visit.

Phone support (billed in 15-minute increments) will be applied towards available time.

#### Terms & Conditions:

Prices are for service and training only and do not include any hardware or software that may be necessary. Prepaid packages are non-refundable.